

TAT PERIOD FOR CUSTOMER SERVICES

Particulars	TAT Period	
*Interest Certificate Time line	7 working days	
*Loan Account Statement Time line	21 working days	
Title Documents Photocopy Time line	21 working days	
Return of Original Documents on closure / transfer of the loan	21 working days	
Issuance of foreclosure statement and or list of documents	21 working days	Every month 11th to last date of the month will be allowed for issuance of foreclosure statement
Acceptance of foreclosure payments (Any mode of payment)	Will be accepted every month 11th to 2nd of succeeding month	
TAT for handover of original property documents post loan closure will start from the date of account closure. For all other requests, TAT starts after completion of all the documents and payment of fee (if any); TAT does not include Sundays and Holidays.		

TAT- Turn around Time to revert to the customer.